





SIT30622

Certificate III in Hospitality

The SIT30622 Certificate III in Hospitality reflects the role individuals who have a range of well-developed hospitality service, sales and operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafes and coffee shops.

KEY OUTCOMES

- Working effectively in hospitality.
- Participating in safe work practices and food safety practices.
- Coaching others in job skills.
- Communication skills.
- Serving food and beverages.
- Using knowledge of products and services to provide service to customers.
- Managing difficult customers

Volume of Learning

Learners should expect a duration between 12 and 24 months to meet the requirements of SIT30622 Certificate III Hospitality, which is consistent with the AQF volume of learning indicators for a Certificate III qualification. This may vary depending upon prior experience and study.

Decisions about the duration of this qualification consider the candidates' likelihood of successfully achieving the learning outcomes and ensure that the integrity of the qualification's outcomes are maintained.

MODES OF DELIVERY

- Face to face workshops
- Online

QUALIFICATION PATHWAYS

- SIT40422 – Certificate IV in Hospitality

Note: This RTO may not offer pathways listed above.

CAREER OPPORTUNITIES

- Function Attendant
- Function Host
- Food Attendant
- Housekeeper

Entry Requirements

There are no pre-requisite entry requirements for this course of study. Students must undergo a Language, Literacy & Numeracy evaluation prior to commencement of studies.

Assessment

The assessment in this qualification involves a variety of workbook activities, practical tasks, and project work. Participants will be supported by their trainer throughout their journey.

Course Fees

Your course fee includes the delivery and assessment of your qualification, your study materials (including all resources) and on-going support from our training team.

Further detailed information on your course, fees and charges, relevant student policies and procedures and to view the student handbook, please visit our website at www.eaglewingtraining.com.au or contact Eagle Wing Education and Training 02 4365 0040.

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Eagle Wing Education and Training Pty Ltd

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PO Box 1047, Terrigal NSW 2260

RTO #91365

Nationally recognised Courses

Qualified Trainers

Face-to-face training

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UNITS OF STUDY

SIT30622 Certificate III in Hospitality		
SITHIND006	Source and use information on the hospitality industry	Core
SITHIND008	Work effectively in hospitality service	Core
SITXCCS014	Provide service to customers	Core
SITXCOM007	Show social and cultural sensitivity	Core
SITXHRM007	Coach others in job skills	Core
SITXWHS005	Participate in safe work practices	Core
SITXFSA005	Use hygienic practices for food safety	Elective
SITXFSA006	Participate in safe food handling practices	Elective
SIRXSL001	Sell to the retail customer	Elective
SIRXIND002	Organise and maintain the store environment	Elective
SITHFAB024	Prepare and serve non-alcoholic beverages **	Elective
BSBMM211	Apply communication skills	Elective
SIRXPK001	Advise on products and services	Elective
SITHFAB027	Serve food and beverage**	Elective
SIRXCEG008	Manage disrespectful, aggressive and abusive customers	Elective

Note: ** Before completion of these units you must have successfully completed the unit SITXFSA005 Use hygienic practices for food safety.



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Why study with Eagle Wing Education & Training?

We provide tailored courses that are nationally recognised. They are accredited courses that are aligned to meet your specific requirements of education and training within the Civil Construction Industry.

Our trainers and assessors work within the industry and continuously develop their professional portfolios.

Our courses are rigorous and easy to implement with our project team conducting face-to-face sessions using appropriate methods of training and assessment that will deliver the best results for you.

We can provide recognition of Prior Learning (for people who have evidence to support their current competence in the relevant units of competency which comprise the qualification).

Industry experience enables our professional trainers and assessors to make courses easier to engage in.

After-all, training will only get the results if the execution is right!



Education and Training within
Hospitality across Australia

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